



Alcohol & Chemical
Brain Boosters
Case Management
Consumer Resources
Crisis Intervention
Day Programs
Disability Related
Domestic Violence
Driving Evaluation
Education
Financial Aid
Health Related
Housing Agencies
Independent Living
Legal Services
Parenting & Family
Post Acute Rehab
Psych. Counseling
Recreation
Resources
Special Populations
Support Groups
TBI Internet
Transportation
Vocational Services



5. Crisis Intervention Services

Following you will find some services that are available for anybody experiencing a crisis. For people with TBI, it can have such a devastating effect on people who experience it that they need quick help and referral to the professionals who can help promptly and efficiently. If you feel yourself or another is in any need for help with a crisis situation, please call one of the listings below. Be prepared to give a complete description of the problem, so that the agency can help quickly and effectively.

With the current economic situation in the county, the state, and the country, there is some flux in funding for these agencies, and some may change by the time you read this. If you have any questions or if you can't find any of the services for this often critically important need, please contact the resources in the chapter "Resource Directories and Services and Information Resources" to ask for the latest information.

This chapter also includes a section dealing with the issues of death and dying. Death often has a strong significance to some people with TBI, partly because they came so close to death in their accident and partly because they may have considered or even attempted suicide. Not all people with TBI will need these agencies, but when they are needed, the need is great. Most people with TBI are young and never have had to come to grips with the facts of mortality (one of the basic 'givens' of human life). To suddenly face the fact that death is closer than one ever imagined is disquieting, to say the least. Please refer to these agencies whenever you feel they might be appropriate; it may help save a life.

If you feel that your life or family member's life is in danger, the fastest assistance could come from emergency services or the police, accessible by dialing 911.

Adult Protective Services

800/414-2002

591 North King Road

San Jose, CA 95133

- For dependent adults age 18-64.
- Short-term crisis intervention for abuse, neglect, exploitation.
- Spanish, Vietnamese, English.

5. Crisis Intervention Services

Alcoholics Anonymous (AA)

24 hour help line: 408/374-8511

274 E. Hamilton Ave., Suite D

Campbell, CA 95008

Website <aasanjose.org>

Monterey County/Salinas Location

24 hour help line: 831/424-9874

- Main Focus: To help you stay sober and to help others achieve sobriety.
- Provide experience, strength and hope to those who suffer from alcoholism.

Asian-Americans For Community Involvement (AACI)

408/975-2730

2400 Moorpark Avenue, Suite 300

San Jose, CA 95128

Website <www.aaci.org>

- Mental health program.

Contact Cares

408/850-6125 (24-hour crisis line)

Crisis Line For The Handicapped

24 hour phone line: 800/426-4263

24 hour TDD: 408/421-4327

P.O. Box 24791

San Jose, CA 95145

- This service offers volunteer peer counseling, support, and information and referral.
- Covers Nevada and California.

Discrimination/Anti-Hate Line

408/279-0111

Emergency Psychiatric Services

Santa Clara Valley Health and Hospital System

408/885-6100

Food Connection

800/984-3663

- Low or no income referrals to food pantries/banks.

5. Crisis Intervention Services

Gateway Alcohol and Drug

800/488-9919 (24 hr)

- Information and help line.

La Isla Pacifica Crisis Line

408/683-4118

Poison Control Center

800/876-4766

Santa Clara County Mental Health

800/704-0900

Suicide And Crisis Lines

- Central County: 408/279-3312
- North County: 650/494-8420
- South County: 408/683-2482
- Hotlines for individuals in crisis.

Veterans Emergency Housing Facility (VA Hospital)

650/493-5000 ext 22044

795 Willow Road, Building 323B

Menlo Park, CA 94025

Youth in Crisis

888/247-7717 (24 hr)

CRIME VICTIMS

Victim Witness Assistance Program

408/295-2656

777 North First Street, Suite 220

San Jose, CA 95112

Email: vwac@victimwitness.org

- Crisis intervention and advocacy.

5. Crisis Intervention Services

Victims Of Crime Resource Center

800/842-8467

- Legal referrals and information to victims of crime and referrals to local Victim Witness Assistance Offices for compensation under the Victims of Crime Act.

DOMESTIC VIOLENCE

Community Solutions

408/779-2113 (Morgan Hill-Mental Health & Domestic Violence)

408/842-7138 (Gilroy)

408/683-4118 (24-hour crisis line)

South Valley Counseling, Community Alternatives and the Bridge Counseling Center have merged into Community Solutions.

- Sexual assault services, mental health services, and domestic violence.
- Prevention services and supportive housing for mentally ill (Morgan Hill)
- Community counseling, drug and alcohol services, domestic violence counseling and legal aid, supervised visitation program and sober living houses (Morgan Hill and Gilroy).
- Residential treatment for seriously mentally ill (Morgan Hill).
408/779-2113
- Parent education programs, counseling services, and domestic issues (Gilroy).
408/842-7138
- Violence counseling (Morgan Hill and Gilroy).

Next Door

24 hour hotline: 408/279-2962

408/501-7550

FAX: 408/441-7562

234 East Gish Road

San Jose, CA 95112

- Therapy and support groups.
- Emergency shelter.
- Parenting classes for women.
- One-to-one counseling for men.
- Legal clinic for restraining orders.

5. Crisis Intervention Services

Support Network For Battered Women

Crisis Line 24 hrs: 800/572-2782

Spanish Line: 800/57-BASTA

650/940-7850

444 Castro Street , Suite 305

Mountain View, CA 94041

Website <www.snbw.org>

- 24 hour crisis counseling.
- Counseling department.
- Restraining order clinic.
- Lawyers for individual legal help.
- Emergency shelter.

See also Chapter 8: Domestic Violence.

DEATH AND DYING

Centre For Living With Dying

408/980-9801

554 Mansion Park Drive

Santa Clara, CA 95054

Website <www.thecentre.org>

- Crisis interventions.
- Circle of Care- HIV and AIDS- for persons infected or affected.
- Support for grief, mourning, suicide and trauma.
- Healing Heart Program- for children and adolescents.
- Seniors Linc- seniors living in crisis.

Disabled And Alone

Life Services For The Handicapped, Inc.

800/995-0066

352 Park Ave. South, 11th floor

New York, NY 10010

- Helps families plan for death of caregiver.

5. Crisis Intervention Services

El Camino Hospital

"Living With Loss"

800/216-5556

2500 Grant Road, ground floor/meeting room "A"

Mountain View, CA 94040

- A support group for persons with loss due to the death of a family member, loved one, or friend.
- Every 2nd & 4th Monday, 3:00-4:30 p.m.
- Contact Brenda Pyka at 650/988-7562.

KARA

650/321-5272

457 Kingsley Ave.

Palo Alto, CA 94301

Website <www.kara-grief.org>

- Grief counseling (individual and group) for children and adults, and a program to help children cope with the loss of a loved one.