



Alcohol & Chemical
Brain Boosters
Case Management
Consumer Resources
Crisis Intervention
Day Programs
Disability Related
Domestic Violence
Driving Evaluation
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Financial Aid
Health Related
Housing Agencies
Independent Living
Legal Services
Parenting & Family
Post Acute Rehab
Psych. Counseling
Recreation
Resources
Special Populations
Support Groups
TBI Internet
Transportation
Vocational Services



4. Consumer Resources

These resources deal with some common TBI issues. Some address the aftereffects of TBI, be they sensory, motor or neural. Others help with general consumer issues.

Following are some organizations that may be useful to persons with TBI. Of course, as with any other consumer item, it's wise to remember the tremendous individuality of head injury and to realize that what may help one, or many, or even most people with TBI may not work for yourself/family member/client. But once again, if one avenue of help doesn't perform as expected, another may well "do the job".

Abledata

800/227-0216

8630 Fenton Street, Suite 930

Silver Springs, MD 20910

Website: <www.abledata.com>

- Extensive collection of over 18,000 commercially available assistive technology aids & devices.
- A service of the National Institute on Disability and Rehabilitation Research (NIDRR).

Attainment Company

800/327-4269

FAX: 800/942-3865

P.O. Box 930160

Verona, WI 53593-0160

Web site: <www.attainmentcompany.com>

- Catalog of contemporary products for people with special needs.

Better Business Bureau Silicon Valley

408/278-7400

Web site: <www.bbbsilicon.org>

- Company reliability reports, charity reports, complaint resolution, and arbitration.

Billy Defrank Lesbian And Gay Community Center

408/293-2429

938 The Alameda

San Jose, CA 95126

Web site: <www.defrank.org>

- Offers peer and professionally facilitated support groups, HIV testing, counseling clinics, and education classes.

4. Consumer Resources

California Children's Services

408/793-6200

FAX: 408/793-6250

720 Empey Way

San Jose, CA 95128

- They can fund medical services for people with TBI if the injury occurred before age 21.

Center for Independent Rehabilitation Services

650/237-9217

Rehabilitation Engineering Center

590 Forest Ave.

Palo Alto, CA 94301

408/995-0144

2211 Moorpark Ave, Suite 230

San Jose, CA 95128

- Prosthetics, orthotics, and braces.

Deaf And Disabled Telecommunications

Speech to Speech (STS) Service

800/854-7784

California Telephone Access Program

- A person with a speech disability can use STS to make telephone calls, using his or her own voice or voice synthesizer. STS operators serve as "voicers" for users with speech disabilities who have difficulty being understood over the phone. There is no charge to use this service. You only pay for the price of the call. The service also works in reverse, so that anyone may use STS to initiate a call to a person with a speech disability.

Hearing Society For The Bay Area, Inc.

415/693-5870

49 Powell Street, Suite 400

San Francisco, CA 94102

Website: <www.hearingsociety.org>

- Referrals and consultations.
- Training for families with deaf children.

4. Consumer Resources

Medic Alert Foundation

888/633-4298

209/668-3333

FAX: 209/669-2495

2323 Colorado Ave.

Turlock, CA 95382

Website: <www.medicalert.org>

- Offer Medic Alert bracelets/necklaces, which can inform emergency medical personnel of medical complications (seizure risk, allergies, etc.).

Mental Health Advocacy Project

800-248-MHAP

FAX: 408/293-0106

TDD: 408/294-5667

111 W. St. John Street, Suite 315

San Jose, CA 95113

- Free legal services for individuals who have mental or developmental disabilities.
- Spanish and Vietnamese.

Pacific Gas & Electric

800-743-5000

TDD/TTY: 800-652-4712

- Discounts available to low income households and those receiving medical care.

Phoenix Data Center

Web site: <www.phoenixdatacenter.org>

- A searchable directory of service providers in Santa Clara county with links to agency and provider web sites. Information is listed from a consumer perspective with clear descriptions of the services offered.
- Categories include: meals, groceries, shelter, healthcare, legal, transportation, and seniors.

Post Trauma Treatment Advanced NeuroTherapy

925/906-0420

FAX: 925/906-0904

31 Panoramic Way, Suite 202

Walnut Creek, CA 94595

Web site: <www.post-trauma.com>

e-mail: PTTA@post-trauma.com

- Offers multiple alternative forms of therapy including Interactive Light Therapy, EEG-biofeedback, ROSHI/BRAINLINK, hypnotherapy, ayurvedic counseling, CranioSacral therapy, and enhancement therapy.

4. Consumer Resources

San Mateo County Peninsula Library System

Community Information Program

650/802-7950

262 Harbor Boulevard, Building A

Belmont, CA 94002

Website: <www.cip.plsinfo.org>

- Free orientation to community resources in San Mateo county on the last Wednesday of each month (1:30-3:30pm). Check website for locations.
- Website provides links to many health and human services agencies serving San Mateo county residents including disability resources, transportation, legal, and emergency services.

SBC

800/310-2355

Website: <www.sbc.com>

- Telephone service for low income households.

Small Claims Advisory, Santa Clara County

408/370-4440

- They will answer any questions about small claims court.
- Assistance in filling out forms.

United Way of Silicon Valley

408/247-1200

1922 The Alameda

San Jose, CA 95126

Web site: <www.uwsv.org>

- Over 600 community resources can be accessed through this agency.