



Alcohol & Chemical
Brain Boosters
Case Management
Consumer Resources
Crisis Intervention
Day Programs
Disability Related
Domestic Violence
Driving Evaluation
Education
Financial Aid
Health Related
Housing Agencies
Independent Living
Legal Services
Parenting & Family
Post Acute Rehab
Psych. Counseling
Recreation
Resources
Special Populations
Support Groups
TBI Internet
Transportation
Vocational Services



3. Case Management

Case Management has many definitions when used with people who have experienced a Traumatic Brain Injury. There are Case Managers who work within the insurance companies to expedite the delivery of services to the consumer. There are private case managers that work individually with people with TBI on their specific issues; for example, with memory management. There are also many hospital case managers who coordinate admissions and the care within the hospital setting and work with the family and the health care staff to prepare the clients for discharge; they are often registered nurses or therapists. Lastly, the case managers in a few nonprofit agencies (e.g., Independent Living Centers) work to coordinate access to the services within the agency.

It could become important to choose a case manager who knows TBI and is comfortable working with the issues that can surround TBI. Unless the case manager was chosen for you/your family member/your client by the insurance company, the consumer has the right to give input in the process. An effective case manager can make a difference in outcome: getting the right services at the right time can help considerably with recovery.

Asian-Americans for Community Involvement (AACI)

408/975-2730

2400 Moorpark Ave., Suite 300

San Jose, CA 95128

Website <www.aaci.org>

- Youth center program.
- DUI program.
- Mental health program.
- Seniors' Health Project.
- Staff includes physicians, psychiatrists, psychologists, social workers, marriage, family, & child counselors, teachers, and juvenile justice & recreation specialists.

Behavioral Healthcare Center

661/324-2792

FAX: 661/324-0485

1800 Westwind Drive, Suite 407

Bakersfield, CA 93301

- Case Management.
- Cognitive retraining and treatment program.
- Assessment.
- Psychological services.

3. Case Management

Case Management Society of America (CMSA)

501/225-2229

8201 Cantrell, Suite 230

Little Rock, AR 72227-2448

Website: <www.cmsa.org>

- International organization with 73 chapters.
- Career center.
- Publish *Standards of Practice for Case Management*.

Case Management Society of America (CMSA)- San Jose Chapter

408/973-0888

Website: <www.thebaychapter-cmsa.org>

- Networking and education for case managers.

Central Coast Center For Independent Living (CCCIL)

831/462-8720

New Options Program

1395 41st Ave., #B

Capitola, CA 95010

Website <www.cccil.org>

- Case managers have experience with TBI.

Ciddio-Morris Associates, Inc.

510/208-7100

1611 Telegraph Avenue, Suite 808

Oakland, CA 94612

Website <www.csilc.org>

- Case management and vocational services.

Health Care To The Homeless

1621 Gold Street

P.O. Box 1240

Alviso, CA 95002

408/279-6244

- Case Management.
- Health education.
- Primary health care to the homeless.

3. Case Management

Medshares-San Jose

408/452-1224

106 East Gish Road

San Jose, CA 95112

Website: <www.medshares.com>

- Case management for conservators and individual families.
- Must be referred by physician.

Neurologic Case Management Associates

304/345-7757

800/317-1069

405 Capitol Street, Suite 612

Charleston, WV 25301

- Advocate for services and treatments.
- Development of life care plans.
- Organize and coordinate rehabilitation services and resources.

Rehabilitation Nursing Services, Inc.

916/929-6506

4811 Chippendale Drive, Suite 704

Sacramento, CA 95841

- Staff has extensive experience working with TBI.

San Mateo County Aging And Adult Services

800/675-8437

TDD 800/994-6166

225 West 37th Ave.

San Mateo, CA 94403

- Multi-purpose senior services program.
- Linkages program- provides assessment and case management for people that are elderly and younger adults with disabilities.
- 24-hour response team that responds to unsafe conditions.

3. Case Management

Services For Brain Injury Info & Referral Services

408/434-2277

2731 North 1st Street, Suite 100

San Jose, CA 95134

Website: <www.sbicares.org>

- Information and referral.
- Case management for individuals with brain injury.

Sorenson Etal, Inc.

916/961-8211

FAX 916/966-7786

P.O. Box 1147

Carmichael, CA 95609

- Coordinates resources and creates flexible, cost effective options for catastrophically or chronically ill or injured clients.
- Extensive experience with TBI.