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The following organizations may be useful for individuals with SCI in dealing with consumer issues. Keep in mind, as with any other consumer item, the tremendous individuality among the SCI population. Therefore, what may be helpful to one individual may not be useful for another, depending on the specific situation and need.

### **Billy Defrank Lesbian and Gay Community Center**

408/293-2429

175 Stockton

San Jose, CA 95126

Website: <[www.defrank.org](http://www.defrank.org)>

- Group meetings for gay and lesbians with disabilities

### **California Children's Services**

408/299-5891

FAX: 408/971-3538

720 Empey Way

San Jose, CA 95128

- Funds medical services for individuals with SCI if the injury occurred before age 21

### **Consumer Affairs**

#### **State of California**

916/445-1254

- Offer information and referral for consumer issues

### **Help Santa Clara County**

Directory of Health and Human Services

Website: <[www.HelpSCC.org](http://www.HelpSCC.org)>

- A comprehensive online directory of county-wide government and non-profit services in Santa Clara County

### **Medic Alert Foundation**

209/668-3333

2323 Colorado Ave.

Turlock, CA 95382

Website: <[www.medicalert.org](http://www.medicalert.org)>

- Offers Medic Alert bracelets/necklaces, which can inform emergency medical personnel of medical complications

## 4. Consumer Resources

### **Mental Health Advocacy Project**

408/294-9730

800/248-MHAP

FAX: 408/293-0106

111 W. Saint John St., Suite 315

San Jose, CA 95113

- Free legal services for individuals with mental or developmental disabilities

### **Pacific Bell Universal Lifeline**

800/310-2355

- Telephone services for low income households

### **Pacific Gas and Electric**

800/743-5000

TDD TTY: 800/652-4712

- Medical baseline rate for individuals with special heating/cooling needs or life support devices

### **Small Claims Advisory**

#### **Santa Clara County**

408/792-2881

- Answers questions about small claims court
- Provides assistance with filling out forms